

## Overview and Scrutiny Committee

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Held at Council Chamber, Ryedale House, Malton  
on Thursday 21 November 2019

### Present

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Councillors Clark (Chairman), Garbutt Moore, Middleton, Raine and Raper

### In Attendance

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Simon Copley, Tony Galloway, Christine Phillipson and Margaret Wallace

### Minutes

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68      **Apologies for absence**

Apologies were received from Councillor Brackstone, Councillor Cussons and Councillor Oxley.

69      **Minutes of the meetings held on 24th October and 4th November 2019**

Decision
That the minutes of the meetings of the Overview and Scrutiny Committee held on 24th October and 4th November (with amendments) be approved and signed by the Chairman as a correct record.

Voting Record

5 For

0 Against

0 Abstentions

70      **Urgent Business**

There were no items of urgent business.

71      **Declarations of Interest**

There were no declarations of interest.

72      **Chair's Announcements**

There were no announcements from the Chairman.

73      **Standards Complaints Overview and Annual Report**

Considered – Report of the Deputy Monitoring Officer.

**Decision**

That the report be noted.

Voting Record

5 For

0 Against

0 Abstentions

**74 Local Government Ombudsman Annual Review Letter 2019**

Considered – Report of the Head of Customer Services (Interim).

**Decision**

That the 2019 Annual review letter be noted.

Voting Record

5 For

0 Against

0 Abstentions

**75 Customer Complaints and Compliments Q2 2019/20**

Considered – Report of the Head of Customer Service (Interim).

**Decision**

That Members note the report on the complaints and compliments received during quarter 2 of the reporting cycle.

Voting Record

5 For

0 Against

0 Abstentions

**76 Performance Report Q2 2019/20**

Considered – Report of the Deputy Chief Executive.

**Decision**

1. That the progress report be noted.
2. Minuted points raised in the report were noted.

3.Amber or red indicators require an Officer report at Overview and Scrutiny.

Voting Record

5 For

0 Against

0 Abstentions

**77 Decisions from other Committees**

Considered – Minutes of the Policy and Resources Committee held on 14 November 2019.

**Decision**

That the minutes be noted.

Voting Record

5 For

0 Against

0 Abstentions

**78 O & S Workplan**

The Chairman suggested a working party be created to look at the Overview and Scrutiny work plan in the New Year to enable new Members to participate

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**79 Exempt item**

**Resolved**

That under Paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972 (as amended), the public be excluded from the meeting for the following items as they contain information relating to the financial or business affairs of any particular person (including the authority holding that information).

Voting Record

5 For

0 Against

0 Abstentions

80      **Provision of Learn to Swim Programme - Compensatory Payment**

Considered – Report of the Deputy Chief Executive.

**Decision**

Overview and Scrutiny notes that no new information has been provided by Everyone Active since the previous discussion, therefore Overview and Scrutiny see no need to change the previous decision and recommends to Policy and Resources that the previous decision should be upheld.

Should Policy and Resources wish to pursue a different course of action then Overview and Scrutiny be asked to carry out further investigations.

Voting Record

5 For

0 Against

0 Abstentions

81      **Any other business that the Chairman decides is urgent.**

There being no other business, the meeting closed at 8.25pm.